

IMS POLICY

RADKA Group distributes chemical products in the field of plastics and elastomers, coatings and construction, water treatment and purification, specialties and rubber. The company's integrated management system consists of a quality management system (QMS) according to ISO 9001:2015 and an environmental management system (EMS) according to ISO 14001:2015. The company has the right to use the Responsible Care logo - responsible business in chemistry and follows the major-accident hazards directive.

In line with the company's values, which are: family company, tradition, strong foundations, long-term partnerships and acting globally - locally, the management is committed to fulfilling and supporting the following objectives to the maximum extent possible:

- ✓ to provide customers with products and services of the required quality, according to agreed terms and conditions, in order to increase customer satisfaction;
- ✓ to provide innovative solutions in accordance with European standards;
- ✓ to diversify the portfolio in order to increase the profitability of the company;
- ✓ to train and motivate employees to continuously improve quality;
- ✓ to anticipate, prevent risks and protect the environment at all times, to comply with mandatory obligations and to follow the company's code of ethics;
- ✓ to carry out activities with regard to the health and safety of our employees, the safety of our products, to continuously develop a safety culture and to involve employees in occupational safety issues,
- ✓ minimize the environmental impact of our operations through the sustainable and optimal use of our resources,
- ✓ communicate openly with customers, suppliers and other stakeholders,
- ✓ implement information security and cybersecurity policies in accordance with our legal obligations and provide the necessary resources for them,
- ✓ continuously raise awareness of the integrated management system throughout the company,
- ✓ review this policy, its objectives and related programs on a regular basis as part of our continuous improvement efforts and develop the integrated management system.

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CEO

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QSE Manager

The policy is reviewed once a year as part of the IMS management review.